

BOOKING CONDITIONS

RESERVATION

The rental only becomes effective upon our agreement and following the reception of the rental contract and the corresponding deposit.

Pitch

Deposit : 80.00 € in advance
+ 20.00 € for reservation fees
10.00 €/ per week for cancellation insurance

The rentals are possible for minimum one week (7 days).

Mobil-home and bungalows rentals

Deposit : 20% of the stay deductible from the final cost
+ 20.00 € for reservation fees
10.00 € per week for cancellation insurance

In low and middle season:

For a short stay (between 2 and 6 nights) : deposit of 50% of the stay.

3 nights minimum in the bank holiday of the month of may

The booking fees are included in the daily price (on line booking : submit 20 € reservation fees)

As soon as we receive your deposit, we'll send you a booking confirmation.

**Mobil-home and bungalow rentals must be paid
at least 30 days before the planed arrival date,**

otherwise the reservation could be considered as invalid.

Payment for the stay is due on the date indicated on the rental contract. If there is no written advance notice by the camper notifying the campground of a delay in the camper's arrival, the rental will become available at midday the next day of the planed arrival date. The entire payment remains due. Any telephone messages must be confirmed in writing.

Depending on available pitch, early arrivals or extended stays can be permitted, but the same rental or place cannot be guaranteed.

ARRIVAL-DEPARTURE

Pitch

The pitch is available from 12.00 to 12.00. It is planed for only one vehicle. All additional vehicle will be billed.

Mobil home and bungalow Rentals

Arrival: 3.00 p.m./Departure: 10.00 am

High season : rental for a week from Saturday to Saturday

Low and middle season : 2 nights minimum (free date)

A safety deposit of 200 € is payable upon your arrival. It will be refunded after checking the living quarters. In case of departure before 8.15 am, the deposit will be sent by post. If cleaning has not been correctly done, we will keep the sum of 60 € (30 € for nomad's lodge on your initial deposit).

An additional day will be billed for all departure after 12.00, without agreement of the direction.

CANCELLATION

Cancellation of reservation should be done by registered letter

In case of cancellation :

- 30 days or more before the planned date of your arrival, the entire deposit will be refunded (except the reservation fee 20 €)
- less than 30 days before the planned date of your arrival, the entire deposit will be kept.

A cancellation insurance is advised.

In all case : reservation and insurance costs will not be refunded.

INSURANCE

It's up to the camper to insure himself as the direction declined all liability for theft, fire, weather conditions and accidents covered by the camper's third part insurance.

PETS

Pets should be kept on the leash and vaccinated. The vaccination book will be asked at your arrival.

HOLIDAY CANCELLATION + INTERRUPTION INSURANCE :

We offer a cancellation insurance with holiday Interruption along with the A.TOL Insurance package.

FOR HOLIDAY CANCELLATIONS BEFORE YOUR ARRIVAL AT THE CAMPING SITE :

We reimburse the amount of the invoiced cancellation fees, minus the excess amount which is shown in the insurance tables provided below:

CANCELLATION

- Death or temporary or permanent impediment.
- Serious damage to your home
- Your call up for an organ transplant.
- Serious damage to your vehicle
- Pregnancy complications Reimbursement of cancellation fees
- An accident or break down of your means of transport.

- Redundancy - 6500€/rental.
- Job transfer - 32000€/event.
- Being hired for a paid job or training course
- A summons in court
- A call for a child adoption.
- Physical, mental illness or depression
- A change of your leave dates on behalf of your employer
- The theft of your identification papers

HOLIDAY INTERRUPTION

This is an extract of the warranty document, for more information please refer to the General Contact Conditions: www.assurance-annulation.eu

IF YOUR HOLIDAY IS CUT SHORT

We guarantee, within the limitations shown in the guaranteed amounts and excesses table shown above, the payment of an indemnity (proportional to the number of travel days that went unused and the number of people who actually left the holiday location) if your stay has to be interrupted for one of the following reasons:

- your repatriation for medical reasons or that of your insured family members, organised by another insurance company,
- your hospitalization in your holiday location.
- your early return :
 - Due to illness or accident, involving urgent hospitalization, beginning during the period of your stay.
 - In order to attend a funeral, following the death of a family member.
 - In the event of material damage to :
 - your primary or secondary residence
 - your farm
 - your place of work/office

WHAT TO DO IF AN ACCIDENT OCCURS ?

- Notify the Management of the camp-site without fail as soon you know of an incident which will prevent your departure and in all cases within 24 hours of the said incident.
- You must declare the claim to the insurance company within five working days of your knowledge of the event :
 1. Directly using the website : <https://declaration-sinistre.mondial-assistance.fr>
 2. or by telephoning +33 (0)1 42 99 03 95 Monday to Friday, between 9 am and 6 pm
 3. Or by fax on +33 (0)1 42 99 03 25

This document is provided for information purposes only.

- A copy of the general terms covering this policy is available in French on the website: www.assurance-annulation.eu

- Thank for asking the general terms in English directly to us.